



P.O. Box 129
Rensselaer, IN 47978
219-866-4601
Toll Free 888-866-7362
Fax 219-866-2199
www.jasperremc.com

WildBlue computer compatibility requirements

WildBlue has sent us hardware compatibility specifications that are critical to the activation of your satellite service. Fortunately, it's nothing too complicated.

Basically, when we get to the part where we have to insert plug A into port B, we have to make sure you have a proper port B. The proper port B could be either a RJ-45 Ethernet or Universal Serial Bus (USB) port.

If your computer is "a few years old," it might not have an Ethernet or USB port. The good news is . . . you don't have to go out and buy a new computer, simply install a network card into your existing computer. This type of hardware is available at most reputable computer and electronics stores for \$15.00 - \$150.00. The do-it-yourself directions are always included and are easy to follow.

An easy way to connect the satellite modem to your computer is with an USB Ethernet Adapter Cable. If your computer has an USB port, you can buy an adapter cable at most reputable computer and electronics stores for \$25.00 - \$50.00. This external adapter solution is very easy to assemble and install.

To find out if your computer has a RJ-45 Ethernet port, look on the back side of your computer to see if you have a network card or an "on board" network card. If you see something that looks like an over-grown telephone jack then you most likely have the proper RJ-45 Ethernet port.

If your computer does not have a USB port or a RJ-45 Ethernet port, you will need to purchase a network card with RJ-45 Ethernet port that installs inside your computer. The following information will be helpful when you shop for this product:

1. Know the operating system (OS) on your computer (i.e. Windows 98, Windows ME, Windows 2000, or Windows XP). The network card product information will explain which operating system will work with that specific network card.
2. Know if you have an available card slot inside your computer. Generally, computers are built with extra slots just for the purpose of adding cards such as the network card with RJ-45 port.
3. Familiarize yourself with these terms; "PCI" and "10/100Base-TX"
 - PCI is the type or style of network card that is most common today.
 - 10/100Base-TX is the rate of transfer speed of the network card; "10" would be 10-Mbps and "100" is 100-Mbps. The speed is what most influences the price of the card – the faster the transfer speed the more expensive. You will only need the 10-Mbps card to run any of the WildBlue levels of service.

Along with the port mentioned above, your PC or Mac will have to meet these minimum WildBlue requirements:

Processor speed:	300 MHz+	Operating System:
RAM:	128 MB	PC: Windows 98SE, 4.0, Me, 2000, XP
Hard Drive Space: PC & Mac:	100 MB	Mac: OS9, OS10.2 or higher

When you are ready for WildBlue service, our Customer Service Representative will ask if you have a network card (RJ-45) port or USB port? We will also need to know if you prefer a roof mount or pole mount for the dish.

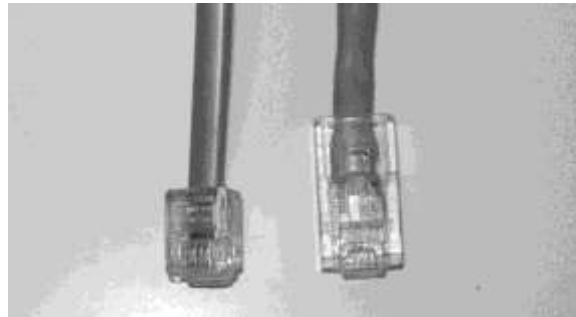
We are striving to make your adventure into WildBlue as seamless as possible, so please call us with any questions regarding the product, service, or hardware compatibility.



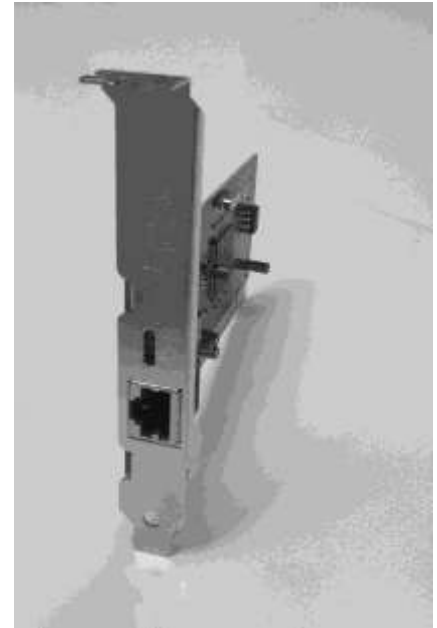
P.O. Box 129
Rensselaer, IN 47978
219-866-4601
Toll Free 888-866-7362
Fax 219-866-2199
www.jasperremc.com



External adapter to convert your USB port into an RJ-45 Ethernet port could look something like this.



Left: Standard phone plug
Right: Larger RJ-45 plug



Network card with RJ-45 Ethernet port that installs inside your computer.